Danpack Stock Lookup – SMS Terms and Conditions

Effective October 20, 2026

These terms apply to the Danpack Stock Lookup text messaging program (the "Program") operated by Danvers Industrial Packaging ("Danpack", "we", "us").

1. Program description

The Program is an internal service for Danpack sales employees. Enrolled employees text questions to (978) 953-8801 about Danpack items, inventory levels, purchase and work order due dates, customer orders, and customer shipping information, and receive text replies with the requested information. The Program sends messages only in reply to messages you send. It does not send marketing or promotional messages.

2. Eligibility and enrollment

The Program is available only to Danpack employees who have completed the Danpack Stock Lookup SMS enrollment form. Messages from phone numbers that are not enrolled receive no reply. Participation is voluntary, and consent to receive text messages is not a condition of employment.

3. Message frequency

Message frequency varies. You will receive one or more replies for each question you text.

4. Costs

Message and data rates may apply according to your mobile plan. Danpack does not charge for the Program.

> **Opt out:** Text **STOP** to (978) 953-8801 at any time to stop receiving messages. You will receive one confirmation message and no further messages. To rejoin, text **START**.
> **Help:** Text **HELP** to (978) 953-8801, or email contactus@danpack.com.

5. Carrier disclaimer

Mobile carriers are not liable for delayed or undelivered messages. Delivery depends on your carrier and coverage.

6. Information accuracy

Replies are generated automatically from Danpack business system data that is refreshed periodically, and each inventory reply shows the time the data was last updated. Confirm critical information in Danpack's business system before making commitments to customers.

7. Confidentiality

Information received through the Program is Danpack confidential business information and is subject to Danpack's employee confidentiality policies. Do not forward it outside the company except as part of your normal job duties.

8. Privacy

How we handle your phone number and messages is described in the Danpack Stock Lookup SMS Privacy Policy.

9. Changes

We may change or end the Program or these terms at any time. Changes are posted on this page.

10. Contact

Danvers Industrial Packaging (Danpack)
contactus@danpack.com
www.danpack.com